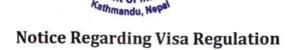


Government of Nepal
Ministry of Home Affairs

## DEPARTMENT OF IMMIGRATION

**2**+977-1-4438862



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(Dated 17th June, 2020, Wednesday 18:00 Hrs.)

Considering the stranded tourists' inconvenience induced by nationwide lockdown, the Department of Immigration (DOI), as per the decision of Ministry of Home Affairs dated 17<sup>th</sup> June 2020, has decided to carry out its visa regulation services in the following manners:

- i. In case of foreign nationals having valid tourist visa up to 21st March 2020 and departing within 15 days from the resume date of international flights, visa will be regulated without any charges (visa fee, late fee and penalty) at immigration offices at the time of their departure. Such foreign nationals need not visit DOI for visa regulation.
- ii. In case of foreign nationals having valid tourist visa up to 21st March 2020, aspiring to convert their visa category and all the other visa types expired after 21st March 2020, DOI has decided to regulate such visa only with regular visa fee, excluding any late fee and penalty within 14th August 2020.
- iii. Foreign nationals, wiling to change their visa category from tourist to other categories, are requested to apply for tourist visa online through apply.nepalimmigration.gov.np/visa-processing and contact at DOI on their date of appointment with submission ID. Only after regulating tourist visa, they can apply for other visa categories through the same URL.
- iv. In case of renewal of Non-Tourist visa, foreign nationals are requested to apply visa online through apply.nepalimmigration.gov.np/visa-processing and contact at DOI on their date of appointment with submission ID.
- v. If any technical glitches arise while applying for visa online as mentioned above, applicants are requested to send an email at <a href="mailto:support@nepalimmigration.gov.np">support@nepalimmigration.gov.np</a> attaching a copy of their passport, latest visa and the screenshot that shows the actual problem. Further, applicants are supposed to proceed as per the email back from DOI.
- vi. All the service recipients are requested to contact at DOI, only on their date of appointment with submission ID.
- vii. DOI requests the service recipients to maintain the social distancing and to follow the health protocols (wear mask, sanitize frequently etc.) in order to minimize the possible risk of COVID-19.
- viii. If you have any related queries, please feel free to contact at 01-4438862

(Ram Chandra Tiwari) Director