



Queensland Health

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Restrictions on Businesses, Activities and Undertakings Direction (No. 19)

Summary

Effective from: 8am AEST 1 May 2021

Posted: 1 May 2021

Direction from Chief Health Officer in accordance with emergency powers arising from the declared public health emergency

Public Health Act 2005 (Qld)

Section 362B

On 29 January 2020, under the *Public Health Act 2005*, the Minister for Health and Minister for Ambulance Services made an order declaring a public health emergency in relation to coronavirus disease (COVID-19). The public health emergency area specified in the order is for 'all of Queensland'. Its duration has been extended by regulation to 29 June 2021 and may be further extended.

Further to this declaration, I, Dr Jeannette Young, Chief Health Officer, reasonably believe it is necessary to give the following direction pursuant to the powers under s 362B of the *Public Health Act 2005* to assist in containing, or to respond to, the spread of COVID-19 within the community.

Preamble

1. This Public Health Direction replaces the Public Health Direction referred to as the *Restrictions on Businesses, Activities and Undertakings (No. 18)* made on 15 April 2021 and is the successor of that Direction.
2. This Public Health Direction is to be read in conjunction with other Public Health Directions issued under section 362B of the *Public Health Act 2005* that have not expired or been revoked.

Citation

3. This Public Health Direction may be referred to as the *Restrictions on Businesses, Activities and Undertakings Direction (No. 19)*.

Revocation

4. The *Restrictions on Businesses, Activities and Undertakings Direction (No. 18)* made on 15 April 2021 is revoked from 8:00am on 1 May 2021.

Commencement

5. This Public Health Direction applies from 8:00am on 1 May 2021 until the end of the declared public health emergency, unless it is revoked or replaced.

PART 1 — DIRECTION – RESTRICTIONS ON BUSINESSES, ACTIVITIES AND UNDERTAKINGS

Operating a Restricted Business, Activity or Undertaking

6. A **restricted business, activity or undertaking** is a business, activity or undertaking of the type specified in column 1 of Schedule 1.
7. A person who owns, controls or operates a **restricted business, activity or undertaking** in the State of Queensland, including operating at a private residence, or in a public space, must when operating the business, activity or undertaking comply with:

- a. any restrictions listed in Schedule 1; and
- b. the **occupant density** for **indoor spaces**; and

*Note – nothing in this Direction is taken to allow a business to exceed the number of occupants permitted under regulations or legislation applying to the business such as fire safety, planning approvals or workplace health and safety regulations. However, subject to permitted occupancy under such other regulations or legislation, a business may have an occupant density of 1 person per 2 square metres without ticketed or allocated seating or, the business may exceed this density if all patrons are in **ticketed and allocated seating**. See Definitions – Schedule 2*

- c. the **COVID SAFE Framework** where applicable (see paragraph 9); and
- d. **public health controls**;

unless a different allowance is specified in Schedule 1.

*Note – people should observe **physical distancing** to the extent possible.*

Example – a wedding ceremony may have 200 people at a ceremony in indoor spaces, even if an Approved Plan or COVID Safe Checklist is not in place for wedding ceremonies.

8. Where an **Approved Plan**, **COVID Safe Checklist** or **COVID Safe Event Checklist** refers to a requirement that is different to a requirement in this Direction, the requirement in this Direction prevails to the extent of any inconsistency.

*Example – the **Approved Plan** for Queensland Tourism and Accommodation refers to a density of no more than one person per 4 square metres of floor space. A business may allow one person per 2 square metres or up to 100 per cent of seated venue capacity where patrons are in **ticketed and allocated seating** or unless otherwise specified in column 2 of Schedule 1.*

COVID Safe Framework

9. The COVID Safe Framework is:

- a. where there is an **Approved Plan** for the business, activity or undertaking - the **Approved Plan**; or

*Note – an **Approved Plan** remains valid and does not require further approval by the Chief Health Officer or a delegate where it is updated to reflect changes to the Direction.*

*Note – an **Approved Plan** is either a **COVID Safe Industry Plan**, a **COVID Safe Site Specific Plan**, a **COVID Safe Professional Sporting Code Plan**, or a **COVID Safe Event Plan** approved by the Chief Health Officer or delegate.*

- b. where there is no **Approved Plan** for the business, activity or undertaking - a **COVID Safe Checklist** (if applicable) or a **COVID Safe Event Checklist**; or
- c. where the business elects not to operate under an **Approved Plan** (despite one being applicable) – an applicable **COVID Safe Checklist** for a maximum of 50 people for **indoor spaces**.

*Example – a small café may prefer to operate under the **COVID Safe Checklist** for dining and drinking in venues rather than an **Approved Plan**.*

*Note: where there is no **Approved Plan** or **COVID Safe Checklist** or **COVID Safe Event Checklist** a person who owns, controls or operates a **restricted business, activity or undertaking** must operate in accordance with **occupant density** for **indoor spaces** and other requirements in paragraph 7.*

- 10. The Chief Health Officer or delegate may amend or impose conditions on an **Approved Plan**.

Collection of Contact Information - Requirements for Businesses in Schedule 1A (hospitality businesses)

*Note – the requirements in paragraphs 11 to 13 apply to a **restricted business, activity or undertaking** to the extent it operates a business listed in Schedule 1A (hospitality businesses), regardless of whether the business forms part of a business listed in Schedule 1B. For example, a restaurant in a casino or café in a gallery must comply with this requirement.*

Electronic Collection Of Contact Information

- 11. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A must electronically collect **contact information** about all guests, patrons and staff at the time of entry unless otherwise specified, by either:
 - a. guests, patrons and staff using the **Check In Qld app**; or
 - b. registering guests, patrons and staff through the **Business Profile mode** of the **Check In Qld app**.

*Example – a person may be unable to use the **Check in Qld app** due to age, disability, language barriers or does not possess the technology or own a mobile phone. The business must register the guest through the **Business Profile mode**.*

Collection Of Contact Information Using Another Method Due To Temporary Circumstances

- 12. If a person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A cannot electronically collect **contact information** for guests, patrons and staff at the time of entry because it is not possible to use the **Check in Qld app** due to unexpected circumstances, the person must collect and keep contact information using another method.

Example – another electronic method such as a spreadsheet or another method such as a paper-based form

*Note - unexpected circumstances may include temporary issues with an internet service or breakdown in the **Check in Qld app**.*

13. If **contact information** is collected using 'another method' under paragraph 12, the person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1A must:
- a. transfer the non-electronic information to an electronic system within 24 hours of collecting the information; and
 - b. comply with the **requirements for collection and storage**; and
 - c. if requested, provide the information collected under paragraph 12 and the electronic information under paragraph 13(a) to a **public health officer** within a stated time.

Collection of contact information - Requirements for Businesses in Schedule 1B

14. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1B must collect **contact information** about all guests, patrons and staff at the time of entry unless otherwise specified.

Note – businesses in Schedule 1B may use either electronic or non-electronic methods to collect contact information from patrons.

15. A person who owns, controls or operates a **restricted business, activity or undertaking** listed in Schedule 1B that uses a method (electronic or non-electronic), other than the **Check In Qld app**, to collect **contact information** must:
- a. comply with the **requirements for collection and storage**; and
 - b. if requested, provide the information collected to a **public health officer** within a stated time.

Buffet self-service

16. A person who owns, controls or operates a **restricted business, activity or undertaking** that serves food must not allow food to be served via self-service buffet.

Example – café, restaurant, hotel, RSL, casino.

Note – a 'buffet self-service' does not include share plates served to a social or family group seated at a table.

Dancing

17. A person who owns, controls or operates a **restricted business, activity or undertaking**, may operate an area for dancing on the basis that no more than one person per 2 square metres dances in the dance area.
18. A person who owns, controls or operates a **restricted business, activity or undertaking** should ensure reasonable measures are in place to facilitate the distribution of people across a dance area, including, but not limited to:
- a. providing appropriate signage to encourage **physical distancing** between distinct groups in dance areas; and
 - b. ensuring staff encourage patrons to observe **physical distancing** in dance areas; and
 - c. using tables or other fixtures to encourage the distribution of people in a dance area in settings where it is appropriate and safe to do so.

Non-Restricted Businesses, Activities and Undertakings

- ## PART 2 - PENALTIES

Schedule 1 – Restricted Businesses, Activities and Undertakings

Column 1	Column 2	Column 3	Column 4	Column 5
Business, activity, undertaking, premises or place	Other Restrictions and Allowances	Occupant density	COVID Safe Framework	Collecting Contact information
Schedule 1A (hospitality businesses)				
Food and drink				

Column 1	Column 2	Column 3	Column 4	Column 5
Retail food services (including cafes, restaurants, fast-food outlets)		Occupant density applies in indoor spaces . <i>See paragraph 7</i>	Operate in accordance with: <ul style="list-style-type: none"> • an Approved Plan; or • where the business elects not to use an Approved Plan, an applicable COVID Safe Checklist for a maximum of 50 people. 	Contact information must be collected using the Check In Qld App. See paragraphs 11 to 13. Contact information is not required to be collected for takeaway service and home delivery.
Food courts		Occupant density applies in indoor spaces . <i>See paragraph 7</i>	Operate in compliance with a COVID Safe Checklist .	The requirement to collect contact information does not apply.
Entertainment venues Pubs, licensed clubs, RSL clubs, function centres, bars, wineries, distilleries and microbreweries, and licensed premises in hotels		Occupant density applies in indoor spaces . <i>See paragraph 7</i>	Operate in accordance with: <ul style="list-style-type: none"> • an Approved Plan; or • where the business elects not to use an Approved Plan, an applicable COVID Safe Checklist for a maximum of 50 people. 	Contact information must be collected using the Check In Qld App. See paragraphs 11 to 13. Contact information is not required to be collected for takeaway service and home delivery.
High risk businesses, activities and undertakings Nightclubs		Occupant density applies in indoor spaces . <i>See paragraph 7</i>	Operate in accordance with an Approved Plan	Contact information must be collected using the Check In Qld App. See paragraphs 11 to 13.
Schedule 1B Retail				

Column 1	Column 2	Column 3	Column 4	Column 5
Auction houses		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	<p><i>Note: Not applicable for auction houses as there is no Approved Plan or COVID Safe Checklist for auction houses.</i></p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>
Real estate auctions and open house inspections		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	<p>Operate in accordance with an Approved Plan</p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>
Beauty and personal care services				
Hairdressing		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	<p>Operate in accordance with:</p> <ul style="list-style-type: none"> • an Approved Plan; or • an applicable COVID Safe Checklist for a maximum of 50 people. 	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
<ul style="list-style-type: none"> Beauty therapy (for example, facials, makeup, waxing and laser treatments) Nail services (including manicures, pedicures) Tanning Cosmetic injections Personal appearance services where skin penetration is used (example - tattooing, body piercing, skin implants, hair implants, microneedling) Massage (therapeutic) Day spas and wellness centres (excluding water-based spa services such as saunas and bathhouses) 		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	<p>Operate in accordance with:</p> <ul style="list-style-type: none"> an Approved Plan; or an applicable COVID Safe Checklist for a maximum of 50 people. 	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
<ul style="list-style-type: none"> Non-therapeutic massage Water-based spa services such as saunas, bathhouses and floatation services 		<p>Occupant density applies in indoor spaces, up to a maximum of 50 people in compliance with a COVID Safe Checklist, where not complying with an Approved Plan.</p> <p><i>See paragraph 7</i></p>	<p>Operate in accordance with:</p> <ul style="list-style-type: none"> an Approved Plan; or an applicable COVID Safe Checklist for a maximum of 50 people. <p><i>Note – for businesses that provide one of the services listed in Column 1 in compliance with a COVID Safe Checklist, they are limited to 50 people for these services, regardless of whether they provide any other beauty-related services in the category above (for example, a massage parlour that provides both therapeutic and non-therapeutic massage).</i></p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>
Entertainment venues				

Column 1	Column 2	Column 3	Column 4	Column 5
Casinos, gaming or gambling venues including wagering outlets that are open to, and accessible by, members of the public		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	Operate in accordance with an Approved Plan	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Schedule 1A (hospitality businesses) inside venues</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>
Major Sports Stadiums		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	Operate in accordance with an Approved Plan	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Schedule 1A (hospitality businesses) inside venues</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>
Concert venues, theatres, auditoriums and cinemas		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	Operate in accordance with an Approved Plan	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Convention centres and show grounds		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	Operate in accordance with an Approved Plan	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Schedule 1A (hospitality businesses) inside venues</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>
Theme parks, outdoor amusement parks, tourism experiences and arcades		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	Operate in accordance with an Approved Plan .	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>
Indoor play centres		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	Operate in accordance with an applicable COVID Safe Checklist	<p>Contact information for indoor play centres must be collected.</p> <p>See paragraphs 14 to 15.</p>
Events				
Indoor events (Example – cultural festivals, expos)		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	<p>Requirements for indoor events under an Approved Plan (not including a COVID Safe Event Plan)</p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
			<ul style="list-style-type: none"> Events at indoor spaces may operate in compliance with an Approved Plan (if applicable), other than a COVID Safe Event Plan, where such an Approved Plan exists and all parts of the event fall within the scope of that Approved Plan. If more than 500 people (indoor events) will be in attendance, the event organiser must notify the local public health unit a minimum of 10 business days prior to the event taking place. <p>Requirements for indoor events under a COVID Safe Event Checklist or COVID Safe Event Plan</p> <p>Events at indoor spaces operating under a COVID Safe Event Checklist or COVID Safe Event Plan must operate in accordance with the following conditions, depending on the number of people per event (or number of people per day for multi-day events):</p>	

Column 1	Column 2	Column 3	Column 4	Column 5
			<ul style="list-style-type: none"> • Fewer than 500 people per day – must comply with a COVID Safe Event Checklist, no further approval needed; • Between 500 and 10,000 people per day - must comply with a COVID Safe Event Plan approved by local public health units. The event organiser must submit the COVID Safe Event Plan for approval a minimum of 20 business days prior to the event taking place; • Over 10,000 people per day - must comply with a COVID Safe Event Plan approved by the Chief Health Officer. The event organiser must submit the COVID Safe Event Plan for approval a minimum of 20 business days prior to the event taking place. <p><i>Note – Multi-day events may operate in accordance with the above conditions, depending on the</i></p>	

Column 1	Column 2	Column 3	Column 4	Column 5
			number of people in attendance per day. For example, a 3-day indoor event with 500 attendees per day may comply with a COVID Safe Event Checklist.	
Outdoor events (Example – marathons, cultural festivals, fetes, expos)		<p>Outdoor events with no dancing</p> <p>Occupant density does not apply.</p> <p>Outdoor events (music or dance festival)</p> <p>An outdoor event that is a music festival or dance festival must operate an area or areas, for dancing or for watching live music, on the basis that no more than one person per 2 square metres are in the dance or front of stage areas.</p>	<p>Outdoor events with no dancing</p> <p>An outdoor event that is not a music, dance festival or that is not operating a dance area is not required to have a COVID Safe Event Checklist or COVID Safe Event Plan.</p> <p><i>Note: public health controls still apply.</i></p> <p>Outdoor events (music or dance festival) under a COVID Safe Event Checklist or COVID Safe Event Plan</p> <p>An outdoor event with between 500 – 1,499 people in attendance that is a music festival, dance festival or an event with a dance area must:</p> <ul style="list-style-type: none"> operate in compliance with a COVID Safe Event Checklist including controls to manage crowding in dance areas; the event organiser must notify the local 	<p>Outdoor events with no dancing</p> <p>The requirement to collect contact information does not apply.</p> <p>Requirements for Outdoor events (music or dance festival)</p> <p>An outdoor event that is a music festival or dance festival must collect contact information in compliance with paragraphs 14 and 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
			<p>public health unit, that the event will be held, a minimum of 20 business days prior to the event taking place.</p> <p>An outdoor event with between 1,500 – 10,000 people in attendance that is a music festival, dance festival or event with a dance area must:</p> <ul style="list-style-type: none"> operate in compliance with a COVID Safe Event Plan including controls to manage crowding in dance areas; the event organiser must apply for approval of the COVID Safe Event Plan to the local public health unit a minimum of 20 business days prior to the event taking place. <p>An outdoor event with more than 10,000 people in attendance that is a music festival, dance festival or an event with a dance area must:</p> <ul style="list-style-type: none"> operate in compliance with a COVID Safe Event Plan including controls to 	

Column 1	Column 2	Column 3	Column 4	Column 5
			manage crowding in dance areas; <ul style="list-style-type: none"> the event organiser must apply for approval of the COVID Safe Event Plan to the Chief Health Officer a minimum of 20 business days prior to the event taking place. 	
Leisure and recreation Gyms, health clubs, fitness centres, yoga, barre, spin facilities dance studios, boot camps and personal training		Occupant density applies in indoor spaces . <i>See paragraph 7</i>	Operate in accordance with an Approved Plan	Contact information must be collected. See paragraphs 14 to 15. Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App. See paragraphs 11 to 13.

Column 1	Column 2	Column 3	Column 4	Column 5
Indoor sports		Sport in indoor spaces must comply with occupant density off the field of play. Occupant density does not apply on the field of play.	Operate in accordance with an Approved Plan .	Contact information must be collected.
<ul style="list-style-type: none"> Indoor sporting centres and venues Indoor social sporting-based activities community sports clubs 		<p><i>Example – spectators watching an indoor basketball game must observe physical distancing. Participants, coaches, officials and other support functions (trainers, medical staff etc) are not required to observe the one person per 2 square metre rule on the field.</i></p>		<p>See paragraphs 14 to 15.</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Indoor swimming pools	Applies to indoor swimming pools and associated indoor facilities only.	Must observe physical distancing out of the pool. Occupant density does not apply in the pool.	Operate in accordance with an Approved Plan .	Contact information must be collected.
<ul style="list-style-type: none"> training/ rehabilitation purposes use of indoor public pools for swimming lessons, recreational purposes, use of indoor pools in shared facilities such as hotels and apartment complexes 		<p><i>Example – spectators and coaches at a water polo game must observe physical distancing. Players are not required to observe the one person per 2 square metre rule in the pool.</i></p> <p><i>Note – indoor occupant density requirements apply to shared change rooms.</i></p>		<p>See paragraphs 14 to 15.</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>

Residential facilities

Column 1	Column 2	Column 3	Column 4	Column 5
Hostels, bed and breakfasts, backpackers, boarding houses	<ul style="list-style-type: none"> Facilities must only allow the number of persons permitted under the specific booking, letting or rental agreement for the premises or part of the premises to remain there overnight. Facilities must have a health management plan, unless the facility operates solely for permanent residents of the facility or health and community services. A facility that is required to have a health management plan must operate in compliance with the health management plan. <p><i>Example – Aboriginal hostels and boarding homes for people living with a disability or mental health issues are not required to have a health management plan.</i></p> <p><i>Note – facilities may also need to comply with the Seasonal Workers Health Management and International Quarantine Plans Direction (No. 2) or its successor</i></p>	<ul style="list-style-type: none"> No more than one person per 4 square metres for sleeping areas. One person per 2 square metres for common areas open to or used by guests. 	Operate in accordance with an Approved Plan .	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Short term rentals and short term accommodation (for example, serviced apartments including holiday rentals, holiday accommodation or hosting accommodation provided through online booking platforms)	<ul style="list-style-type: none"> Facilities must only allow the number of persons permitted under the specific booking, letting or rental agreement for the premises or part of the premises to remain there overnight. Facilities that offer shared bathroom or shared kitchen facilities to persons staying at the facility must also have a health management plan and must operate in compliance with the health management plan. <p><i>Note – facilities may also need to comply with the Seasonal Workers Health Management and International Quarantine Plans Direction (No. 2) or its successor</i></p>	<ul style="list-style-type: none"> No more than one person per 4 square metres for sleeping areas. One person per 2 square metres for common areas open to or used by guests. 	Operate in accordance with an Approved Plan .	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>
Outdoor recreation				
Caravan and camping parks		Occupant density does not apply.	<p>The COVID Safe Framework in paragraph 9 does not apply.</p> <p><i>Note – caravan and camping parks are not required to have an Approved Plan. Existing plans may be used as guidance.</i></p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Zoos, aquariums and wildlife centres		<p>Occupant density applies in indoor spaces.</p> <p>See paragraph 7</p>	<p>Operate in accordance with:</p> <ul style="list-style-type: none"> an Approved Plan; or an applicable COVID Safe Checklist for a maximum of 50 people. 	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>
Non-residential institutions				
Galleries, museums, national and state institutions and historic sites	An event held at these venues will need to comply with the relevant indoor or outdoor event requirements.	Should allow for physical distancing to the extent possible.	<p>May operate in accordance with an Approved Plan if available.</p> <p><i>Note: Where there is no Approved Plan, must operate in accordance with occupant density for indoor spaces and public health control requirements in paragraph 7.</i></p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p> <p>Contact information for a Schedule 1A hospitality business inside a venue must be collected using the Check In Qld App.</p> <p>See paragraphs 11 to 13.</p>
State and local government libraries	An event held at these venues will need to comply with the relevant indoor or outdoor event requirements.	Libraries should allow for physical distancing to the extent possible.	<p><i>Note: Not applicable as there is no Approved Plan or COVID Safe Checklist for libraries.</i></p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>
Community facilities (such as community centres and halls, recreation centres, youth centres, community clubs, RSLs, PCYCs) excluding any dining, gaming or hospitality business in the facility	An event held at these venues will need to comply with the relevant indoor or outdoor event requirements.	Community facilities should allow for physical distancing to the extent possible.	<p>May operate in accordance with an Approved Plan if available.</p> <p><i>Note: Where there is no Approved Plan, must operate in accordance with occupant density for indoor spaces and public health control requirements in paragraph 7.</i></p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Wedding ceremonies	<p><i>Note – the number of people permitted to attend a wedding reception (as distinguished from a wedding ceremony) is based on the requirements for the business, activity, undertaking, premises or place where the reception is held.</i></p> <p><i>Example – if a wedding reception is hosted by a restaurant, the requirements in paragraph 7, including occupant density and the COVID Safe Framework, would determine how many guests could attend.</i></p>	<p>Wedding ceremonies at an indoor space may operate in accordance with:</p> <ul style="list-style-type: none"> • occupant density; or • a maximum of 200 people, <p>whichever is greater.</p> <p><i>Example – a wedding ceremony that is held indoors may have 100 per cent capacity for the venue if people are ticketed and seated. If a venue’s capacity is 300 people, the ceremony may have 300 people who are seated with tickets, even if this exceed 1 person per 2 square metres.</i></p> <p>Wedding ceremonies in an outdoor space do not have an occupant density but must comply with any other requirements of this Direction including dancing.</p>	<p><i>Note: Must operate in accordance with occupant density for indoor spaces in Column 3 and public health control requirements in paragraph 7.</i></p>	<p>Wedding ceremonies at an indoor space must collect contact information.</p> <p>See paragraphs 14 and 15.</p> <p>Wedding ceremonies in an outdoor space do not have to collect contact information.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Funerals		<p>Funerals at an indoor space may operate in accordance with:</p> <ul style="list-style-type: none"> • occupant density; or • a maximum of 200 people, <p>whichever is greater.</p> <p><i>Example – a funeral held indoors may have 100 per cent capacity of 500 people that are ticketed and seated, even if this exceeds 1 person per 2 square metres.</i></p> <p>Funerals in an outdoor space do not have an occupant density and do not have to collect contact information but must comply with other requirements of this Direction.</p>	<p><i>Note: Where there is no Approved Plan, must operate in accordance with occupant density for indoor spaces in Column 3 and other requirements in paragraph 7</i></p>	<p>Funerals at an indoor space must collect contact information.</p> <p>See paragraphs 14 and 15.</p> <p>Funerals in an outdoor space do not have to collect contact information.</p>
Other religious and civil ceremonies, places of worship (excluding outdoor places of worship, outdoor ceremonies, wedding ceremonies and funerals)		<p>Occupant density applies in indoor spaces.</p> <p><i>See paragraph 7</i></p>	<p>Operate in accordance with an Approved Plan.</p>	<p>Contact information must be collected.</p> <p>See paragraphs 14 to 15.</p>

Column 1	Column 2	Column 3	Column 4	Column 5
Universities and other higher education institutions such as TAFEs and RTOs	Businesses, activities and undertakings such as cafes or sporting-based activities conducted at universities or other educational institutions must comply with the applicable requirements under this Direction.	<p>Universities and other higher educational institutions such as TAFEs and RTOs must comply with occupant density in large lecture settings</p> <p><i>See paragraph 7</i></p> <p><i>Note – large lecture settings may operate for one person per 2 square metres or 100 per cent of seated venue capacity with ticketed and allocated seating in accordance with the definition of occupant density in Schedule 2.</i></p> <p><i>Note– smaller education and teaching sessions, such as group seminars, tutorials, practicals and laboratory-based learnings, and vocational training sessions are not subject to occupant density. Physical distancing should be observed to the extent possible.</i></p>	Not applicable for universities and other higher education institutions.	The requirement to collect contact information only applies to large lecture settings operating for 100 per cent of seated venue capacity with ticketed and allocated seating .
Professional and elite sport				
Professional sporting codes, elite sport, elite athletes		The occupant density requirements do not apply.	Operate in accordance with an Approved Plan .	The contact information requirements do not apply while operating in compliance with an Approved Plan.

Column 1	Column 2	Column 3	Column 4	Column 5
High risk businesses, activities and undertakings				
Adult entertainment venues (strip clubs), brothels, sex on premises venues and sole operator sex workers		Occupant density applies in indoor spaces . See paragraph 7	Operate in accordance with an Approved Plan .	Contact information must be collected. See paragraphs 14 to 15.

Schedule 2 Definitions

For the purposes of this Public Health Direction:

Approved Plan is an **COVID Safe Industry Plan**, a **Site Specific COVID Safe Plan**, a **COVID Safe Professional Sporting Code Plan** or a **COVID Safe Event Plan** approved the Chief Health Officer or a delegate. Approved Plans can be accessed on the Queensland Government website [here](#)¹.

Business Profile mode means the ability for businesses to electronically register by entering customer contact details via 'Check In Qld Business Profile mode' listed in the profile section of the app.

Check In Qld app means the app developed by the Queensland Government for contact tracing purposes which, when used by a person, provides the Queensland Government with the person's **contact information** and details of the person's attendance at a restricted business, activity or undertaking.

Note – Each person should check in individually using the Check In Qld app or have a person in their group or the business check in on their behalf.

Contact information means, at a minimum, the name, phone number, email address, and the date and time of attendance of guests, patrons and staff.

Note – businesses must take reasonable steps to ensure that the contact information collected from patrons is accurate.

COVID Safe Checklist means the applicable COVID Safe Checklist published on a Queensland Government website for the type of business, activity or undertaking.

See <https://www.covid19.qld.gov.au/>²

Note – COVID Safe Checklists continue to apply.

COVID Safe Event Checklist means the applicable checklist forming part of the *Industry Framework for COVID Safe Events* published on a Queensland Government website.

See <https://www.covid19.qld.gov.au/government-actions/covid-safe-events>³

COVID Safe Event Plan means a COVID Safe Plan developed for events by the event organiser and approved by local public health units or the Chief Health Officer.

COVID Safe Industry Plan means a COVID Safe Plan developed by an industry body based on best practice to allow industry to have additional customers on business premises.

COVID Safe Professional Sporting Code Plan means a COVID Safe Plan for a professional sporting code of national significance.

COVID Safe Site Specific Plan means a site-specific COVID Safe Plan for unique and/or large businesses.

For example – a theme park, zoo, state art gallery, concert venue or casino.

Health management plan means a plan to manage preventing the transmission of COVID-19 amongst employees, seasonal workers and the community that complies with the requirements specified by the Chief Health Officer.

Indoor space means an area, room or premises that is or are substantially enclosed by a roof and walls, regardless of whether the roof or walls or any part of them are:

- a. permanent or temporary; or
- b. open or closed.

Non-restricted business, activity or undertaking means a business, activity or undertaking that is not listed in Schedule 1 of this Direction.

Major Sports Stadiums include facilities managed by Stadiums Queensland (for example: North Queensland Stadium (Queensland Country Bank Stadium), The Gabba, Suncorp Stadium, Metricon Stadium, Queensland Tennis Centre).

Occupant density means the density that applies for an **indoor space** of:

- a. no more than one person per 2 square metres for areas open to or used by guests or patrons; or

Example for (a): an area open to or used by guests or patrons of a café or restaurant is the dining area but not the kitchen.

- b. up to 100 per cent of seated venue capacity provided patrons are in **ticketed and allocated seating**.

*Note - a venue or event with an indoor and outdoor component must comply with the **occupant density** requirements for the indoor setting.*

Outdoor space means a space that is not an indoor space.

Physical distancing includes remaining at least 1.5 metres away from other persons where possible.

Public health controls are measures to reduce public health risks. These measures may include environmental cleaning, hygiene measures, regular washing of hands, availability of hand sanitiser and avoiding handshaking.

Public health officer includes an emergency officer (general), a contact tracing officer or an authorised person under section 377 of the Public Health Act.

Restricted business, activity or undertaking see paragraph 6.

Retail food service means a retail business which provides food and/or drink, whether pre-prepared or prepared on site. This includes, but is not limited to cafes, restaurants and fast-food outlets.

Requirements for collection and storage means:

- a. securely storing contact information and not using it for any other purpose, other than for contact tracing; and
- b. deleting the information after not less than 30 days and not more than 56 days.

Ticketed and allocated seating means fixed seating where a patron is:

- a. given a record of their assigned seat number by way of a ticket; and
- b. remains in their assigned seat to the extent possible while they are present at the venue or event.

Last updated: 1 May 2021

Understanding this Direction

Information to help you understand what this Direction means for some businesses, activities and undertakings during the coronavirus pandemic.

[Find out more](#)⁴

Collecting contact information for COVID-19

A range of businesses are required to collect contact information from staff and patrons for the purpose of contact tracing. Information collected will assist the local public health unit to contact trace in the event a person attended one of these businesses while they were infectious with COVID-19.

[Learn more](#)⁵

Funeral Guideline

Information to assist individuals, families, groups or organisations to understand the current restrictions and what is required by the Chief Health Officer of Queensland to consider an exemption to the current restrictions.

[Learn more](#)⁶

Accommodation / Transport Health Management Plan Template

Accommodation and private or charter workforce transportation providers

This [Health Management Plan template \(DOCX 247 kB\)](#)⁷ is for:

- Accommodation providers who are required to have a health management plan under the Chief Health Officer Public Health Direction
- Private or charter workforce transportation providers that provide services to certain businesses and accommodation as described under the *Seasonal Workers Health Management Plans Direction*
- Queensland businesses wishing to assess their plans to control COVID-19 associated risks.

[Industry Guideline: Certain accommodation and transport providers \(PDF 131 kB\)](#)⁸

This guideline has been prepared to assist those accommodation and transport providers who are required to have a health management plan under a Chief Health Officer Public Health Direction, and describes the measures that can be implemented to minimise risk of COVID-19 transmission.

Links

1. <https://www.covid19.qld.gov.au/government-actions/approved-industry-covid-safe-plans>
2. <https://www.covid19.qld.gov.au/>
3. <https://www.covid19.qld.gov.au/government-actions/covid-safe-events>
4. <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/public-health-directions/business-activity>
5. <https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/business-activity-undertaking-direction/guest-and-staff-contact-information-requirements>
6. <https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/business-activity-undertaking-direction/funeral-protocol>
7. https://www.health.qld.gov.au/__data/assets/word_doc/0039/959907/health-management-plan-template-accommodation-transport.docx
8. https://www.health.qld.gov.au/__data/assets/pdf_file/0033/959910/guideline-risk-mitigation-for-accommodation-transport.pdf

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[Jobs in Queensland Government \(https://smartjobs.qld.gov.au/jobtools/jncustomsearch.jobsearch?in_orgid=14904\)](https://smartjobs.qld.gov.au/jobtools/jncustomsearch.jobsearch?in_orgid=14904)

[Other languages \(https://www.qld.gov.au/languages/\)](https://www.qld.gov.au/languages/).

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[Queensland Government \(https://www.qld.gov.au/\)](https://www.qld.gov.au/).